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102 Mendenhall Drive
Glen Mills, PA 19342
December 4, 1993

RECEIVED

98 DEC -8 AM 8:36

INDEPENDENT REGULATORY
REVIEW COMMISSION

ORIGINAL: 1993
MCGINLEY
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Sandusky
Legal

Dear Sir:

I mailed you a letter on November 21st to say we support the Reg. 59-6 for Act 27 of 1997. Mr. John Jewitt called me to say you did not receive my letter but would you kindly include us in this matter as we did try to make the deadline for comments.

The posting of this notice is extremely important as so many people are totally unaware of the Puppy Lemon Law. May I mention I have seen a few pet stores with the notice posted. One was posted upside down, another was posted, not where the puppies were, but at the extreme end of the store near the fish. It is important that this notice be posted either by the puppies (right side up) or at the (only) cash register.

One other request, can you PLEASE quicken the pace of this notice to be posted, as it seems some pet store owners are regarding this notice as a joke. I just filed a complaint with the Bureau of Consumer Protection, ref: Petland #935573 because the owner had a large notice posted over his cash register that said: "No refunds or exchanges on dogs, no exception. This is store policy." When I asked him about the Puppy Lemon Law, he escorted me out of his store! We need this notice to be posted AND enforced. Incidentally; a also filed a letter of complaint with the Bureau 4 months ago as well as this last time but the store owner's notice is still up there over his cash register. I was hoping this situation would have been corrected before the holiday sales. Anything you can do to help in this matter, would be very much appreciated.

Thank you for your kind attention.

Sincerely,

Kay Smith
Charles J. Smith

(610) 459-1056

CC: Mr. John Jewitt